

Pro Seal & Plastics, LLC <hr/> Seal Products	Document:	QM-M02	“Quality Statement”
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	Reviewed by ISO Management Representative (JW) Signature/Date:		Approved by Principles (JS/MM) Signature/Date:

“Quality Policy Statement”

We are committed to **SUCCESS**:

- **Achieving our customers' expectations in all encounters**
- **Full Service Support to our customers**
- **Aiming to achieve zero defects in our products and services**
- **The continuous improvement of our business management system through applicable customer, national, and international standards**

We will support this Quality Policy through:

- **Employee involvement, empowered teams, education and training**
- **Leading edge practices, techniques and technologies**
- **Respect and ethical treatment for our suppliers, peers, customers, stakeholders, and community**

Pro Seal is committed to being a leader in Fluid Power Sealing Industry by providing timely product and engineering services with total dedication to customer satisfaction. Continuous quality improvement as it relates to our Customers' success is our ultimate goal.

For Pro Seal, business relationships are a long-term investment and therefore it is essential that all aspects of the Pro Seal quality system support this investment. Pro Seal **customers** should feel that they are highly valued and want to continue to do business with us. Our objective is to ensure 'customer retention' as well as 'customer acquisition'.

Pro Seal **personnel** should be made to feel equally highly valued and through this value should understand that they make a vital contribution to ensuring that our customers continue the long-term business relationships that are essential to the company's success.

Pro Seal's manufacturing **partners** should believe that Pro Seal will provide the highest standard of service achievable and be confident in our ability to deliver our promises.

Suppliers to Pro Seal are an essential part of the chain and it is important that these relationships are well maintained and managed by the quality framework.

The Principle Owners at Pro Seal & Plastics have formulated this quality policy and supports continuous improvement in our quality systems. This policy document is available in all specified departments.

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